



Grocery Delivery and Pickup

Tips for safe, smooth transactions

How to order Grocery Delivery

1. Find store online or using store app on phone.
2. Create account following prompts, including a username (usually email) and a password.
3. Add items to your cart. Some stores have minimum orders.
4. Go to cart to check out.
5. Select delivery time and date.
6. Fill in delivery instructions and add optional tip if allowed.
7. Pay using credit card.

How to order Grocery Pickup

Follow instructions above, and select “Pickup” option. You may want to call your store ahead of time to see if they are offering this service.

Grocery Delivery

Many stores offer grocery pickup at the store or delivery. This service is in high demand right now so wait times are longer than usual and you may not be able to get everything you order. Some stores do not have any open delivery time slots available, and are asking you to check back often for openings and other stores may not be offering their usual services at all. Be prepared to allow extra time to get your items. Use these tips for the safest and smoothest experience:

No-Contact Delivery

Arrange to have groceries left on your doorstep to avoid direct contact with the delivery person.

No-Contact Gratuity

Add the tip electronically if possible, either at time of order or after. Choose this instead of handing cash over. Some store employees do not accept tips. See back of this sheet or read your store policy. Tips usually range from a minimum of \$5 to 15% of an order.

Answer Your Phone

With so many items being sold out of stores your shopper may call you to ask if you want a substitution or a refund.





Store	Cost	Notes	Gratuity
Amazon Fresh	\$4.99 FREE for Prime members FREE over \$35 purchase	Prime membership \$5.99/ month with EBT or Medicaid Card. No minimum order.	Optional
Costco Same Day Delivery	Varies	Prices HIGHER than ware- house, must be member. Minimum order \$35. Uses Instacart.	Optional
Costco 2-Day Delivery	Free over \$75 or \$3 per item	Prices HIGHER than ware- house, must be member. Minimum order \$35.	Optional
Fred Meyer/QFC Pick-Up	FREE (limited time) usually \$4.95	No minimum order.	No
Fred Meyer/QFC Same Day Delivery	\$9.95	No minimum order.	Optional
Fred Meyer/QFC Shipping 1-3 days	\$4.99 FREE over \$35 purchase	No minimum order.	Optional
Instacart	Varies	Minimum order \$10.00.	Optional
Safeway/Albertsons Drive Up & Go	FREE	Choose "Drive Up & Go" at online checkout. Not availa- ble at all stores - call ahead. No minimum order.	No
Safeway/Albertsons Delivery	\$9.95	Minimum order \$30.00	No
Walmart Pick-Up	Free	Minimum order \$30.00	No
Walmart Delivery	Varies	Minimum order \$30.00	Optional